

PATHWAYS OF COMMUNICATION—COMMUNICATION BRIDGES¹

COMMUNICATION BRIDGES— WHO NEEDS TO KNOW WHAT AND WHEN?

SUBSTANCE USE DISORDER TREATMENT AGENCIES

Systematically shares information with:

- CHILD WELFARE
- DEPENDENCY/FAMILY DRUG COURTS
- OTHER COMMUNITY AGENCIES

OTHER COMMUNITY AGENCIES

Systematically shares information with:

- SUBSTANCE USE DISORDER
TREATMENT AGENCIES
- CHILD WELFARE
- DEPENDENCY/FAMILY DRUG COURTS

Developing a coordinated response to meet the unique service needs of this population of children and families requires “communication bridges”—the systematic flow of information supported by *formal* and *clear* patterns of communication. Clearly defined communication bridges are essential to addressing the challenges encountered by collaborative partners and key stakeholders of ***Who Needs to Know What and When***. Building and maintaining communication bridges is an ongoing process in which questions in each of the following three distinct communication stages must be considered:

STAGE I: Determining Presence and Immediacy of an Issue

- Is there a substance use or child abuse and neglect issue in the family?
- If so, what is the immediacy of the issue?

STAGE II: Determining Nature and Extent of the Issue, and Treatment and Case Plans

- What are the nature and extent of the substance use or child abuse and neglect issue?
- What is the response to the substance use or child abuse and neglect issue?

STAGE III: Monitoring Change, Transitions, and Outcomes

- Are there demonstrable changes?
- Is the family ready for transition, and what happens after discharge?
- Did the interventions work?

CHILD WELFARE

Systematically shares information with:

- SUBSTANCE USE DISORDER
TREATMENT AGENCIES
- DEPENDENCY/FAMILY DRUG COURTS
- OTHER COMMUNITY AGENCIES

DEPENDENCY COURT / FAMILY DRUG COURT

Systematically shares information with:

- SUBSTANCE USE DISORDER
TREATMENT AGENCIES
- CHILD WELFARE
- OTHER COMMUNITY AGENCIES

¹ Substance use disorder (SUD) treatment professions, child welfare and dependency court systems have strict confidentiality rules. Typically, the treatment consent forms, rather than the child welfare forms, need to be used, as they are designed to conform to federal government regulations (federal government regulations 42 CFR, Part II and the Health Insurance Portability and Accountability Act of 1996 [HIPAA] Privacy Rule) that address the key treatment confidentiality requirements for sharing information. They are likely to be more guarded and specific in the types of information that can be shared. Regulation 42 CFR Part 2 states that “no state law may authorize or compel any disclosure prohibited by these regulations,” meaning that state laws cannot overwrite any disclosures prohibited by the federal legislation. However, states may impose additional confidentiality protections.

EXAMPLES OF COMMUNICATION BRIDGES

SUBSTANCE USE DISORDER TREATMENT AGENCIES

COMMUNICATION BRIDGES—EXAMPLES: WHO NEEDS TO KNOW WHAT AND WHEN?

NOTE: Examples are provided for the purpose of generating discussion among collaborative partners and does not constitute a comprehensive list of information needed nor shared across systems.

COMMUNICATION STAGES	COMMUNICATION STAGES	CHILD WELFARE	DEPENDENCY COURT/ FAMILY DRUG COURT	OTHER COMMUNITY AGENCIES
	STAGE I: DETERMINING PRESENCE AND IMMEDIACY OF AN ISSUE <ul style="list-style-type: none"> Is there a substance use or child abuse and neglect issue in the family? If so, what is the immediacy of the issue? 	<u>Information Needed</u> <ul style="list-style-type: none"> Reason for substance use disorder (SUD) assessment, results of SUD screen, any other indicators of SUD Results of investigation/assessment Family's history with child welfare Child welfare case plan 	<u>Information Needed</u> <ul style="list-style-type: none"> Court orders (if applicable) 	<u>Information Needed</u> <ul style="list-style-type: none"> Services recommended and services initiated
		<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Observations of potential substance use Results of drug tests or other screening tool Risk or safety factors for children in the home Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Results of drug tests or other SUD screening tool Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Potential service needs/gaps Medicaid eligibility (if known) Services being provided
	STAGE II: DETERMINING NATURE AND EXTENT OF AN ISSUE, AND DEVELOPING TREATMENT AND CASE PLANS <ul style="list-style-type: none"> What are the nature and extent of the substance use or child abuse and neglect issue? What is the response to the substance use or child abuse and neglect issue? 	<u>Information Needed</u> <ul style="list-style-type: none"> Reason for SUD assessment, results of SUD screen, any other indicators of SUD Results of investigation/assessment Child welfare and treatment case plans 	<u>Information Needed</u> <ul style="list-style-type: none"> Court orders including key written findings as mandated by ASFA and State statutes Changes in case plan/treatment plan recommendations Visitation plans/orders Service provision requirements for SUD treatment 	<u>Information Needed</u> <ul style="list-style-type: none"> Services recommended and services initiated
<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Results SUD assessment including diagnosis, recommended level of care and treatment plan Identified strengths and needs of the family including identified systems of support Treatment compliance updates 		<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Results SUD assessment including diagnosis, recommended level of care and treatment plan Identified strengths and needs of the family including identified systems of support Treatment compliance updates 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Potential service needs/gaps Medicaid eligibility (if known) Services being provided 	
STAGE III: MONITORING CHANGE, TRANSITIONS, AND OUTCOMES <ul style="list-style-type: none"> Are there demonstrable changes? Is the family ready for transition, and what happens after discharge? Did the interventions work? 	<u>Information Needed</u> <ul style="list-style-type: none"> Case plan progress and participation Changes in permanency goals Observations regarding parent-child interaction Any other observations and information pertinent to the case Visitation plan and changes to visitation plan Outcomes monitoring 	<u>Information Needed</u> DEPENDENCY COURTS <ul style="list-style-type: none"> Court orders including child placement changes Outcomes monitoring FAMILY DRUG COURTS <ul style="list-style-type: none"> Parent progress in other services and supports Visitation status Placement of child Screening, assessment and drug testing results from other agencies/organizations 	<u>Information Needed</u> <ul style="list-style-type: none"> Services recommended and services initiated 	
	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Treatment compliance and progress Changes in treatment plan Observations of parent-child interaction including any child risk and safety concerns Outcomes monitoring 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Treatment compliance and progress Changes in treatment plan Observations of parent-child interaction including any child risk and safety concerns Outcomes monitoring 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Changes in treatment plan Service recommendations 	

EXAMPLES OF COMMUNICATION BRIDGES (continued)

CHILD WELFARE

COMMUNICATION BRIDGES—EXAMPLES: WHO NEEDS TO KNOW WHAT AND WHEN?

NOTE: Examples are provided for the purpose of generating discussion among collaborative partners and does not constitute a comprehensive list of information needed nor shared across systems.

COMMUNICATION STAGES	SUBSTANCE USE DISORDER TREATMENT AGENCIES	DEPENDENCY COURT/ FAMILY DRUG COURT	OTHER COMMUNITY AGENCIES
	<p>STAGE I: DETERMINING PRESENCE AND IMMEDIACY OF AN ISSUE</p> <ul style="list-style-type: none"> Is there a substance use or child abuse and neglect issue in the family? If so, what is the immediacy of the issue? 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Observations of potential substance use Results of drug tests or other screening tool Risk or safety factors for children in the home Services recommended and services initiated <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Reason for substance use disorder (SUD) assessment, results of SUD screen, any other indicators of SUD Results of investigation/assessment Family's history with child welfare Child welfare case plan 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Court orders (if applicable) <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Reason for SUD assessment, results of SUD screen and any other indicators of substance use Results of investigation/assessment Case plan
<p>STAGE II: DETERMINING NATURE AND EXTENT OF AN ISSUE, AND DEVELOPING TREATMENT AND CASE PLANS</p> <ul style="list-style-type: none"> What are the nature and extent of the substance use or child abuse and neglect issue? What is the response to the substance use or child abuse and neglect issue? 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Results of substance use disorder assessment including diagnosis, recommendations for level of care, and recommended treatment plan Identified strengths and needs of the family including identified systems of support Treatment compliance updates <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Reason for SUD assessment, results of SUD screen, any other indicators of SUD Results of investigation/assessment Child welfare and treatment case plans 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Court orders including key written findings as mandated by ASFA and State statutes Changes in case plan and treatment plan recommendations Visitation plans/orders Service provision requirements for substance use disorder treatment <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Reason for substance use assessment, results from substance use screening tool and any other indicators of substance use Results of investigation/assessment Child welfare and treatment case plans 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Services recommended and services initiated <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Referrals for community support services
	<p>STAGE III: MONITORING CHANGE, TRANSITIONS, AND OUTCOMES</p> <ul style="list-style-type: none"> Are there demonstrable changes? Is the family ready for transition, and what happens after discharge? Did the interventions work? 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Treatment compliance and progress Changes in treatment plan Observations of parent-child interaction including any child risk and safety concerns Outcomes monitoring <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Case plan progress and participation Changes in permanency goals Observations regarding parent-child interaction Any other observations and information pertinent to the case Visitation plan and changes to visitation plan Outcomes monitoring 	<p><u>Information Needed</u></p> <p>DEPENDENCY COURTS share:</p> <ul style="list-style-type: none"> Court orders including child placement changes Outcomes monitoring <p>FAMILY DRUG COURTS share:</p> <ul style="list-style-type: none"> Parent progress in other services and supports Screening, assessment and drug testing results from other agencies/organizations <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Case plan progress and participation Changes in permanency goals Observations regarding parent-child interaction Any other observations and information pertinent to the case Visitation plan and changes to visitation plan Outcomes monitoring

EXAMPLES OF COMMUNICATION BRIDGES (continued)

DEPENDENCY COURT/FAMILY DRUG COURT

COMMUNICATION BRIDGES—EXAMPLES: WHO NEEDS TO KNOW WHAT AND WHEN?

NOTE: Examples are provided for the purpose of generating discussion among collaborative partners and does not constitute a comprehensive list of information needed nor shared across systems.

COMMUNICATION STAGES	CHILD WELFARE	SUBSTANCE USE DISORDER TREATMENT AGENCIES	OTHER COMMUNITY AGENCIES
	<p>STAGE I: DETERMINING PRESENCE AND IMMEDIACY OF AN ISSUE</p> <ul style="list-style-type: none"> Is there a substance use or child abuse and neglect issue in the family? If so, what is the immediacy of the issue? 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Reason for SUD assessment, results of SUD screen and any other indicators of substance use Results of investigation/assessment Case plan <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Court orders (if applicable) 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Results of drug tests or other SUD screening tool Services recommended and services initiated <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Court orders (if applicable)
<p>STAGE II: DETERMINING NATURE AND EXTENT OF AN ISSUE, AND DEVELOPING TREATMENT AND CASE PLANS</p> <ul style="list-style-type: none"> What are the nature and extent of the substance use or child abuse and neglect issue? What is the response to the substance use or child abuse and neglect issue? 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Reason for substance use assessment, results from substance use screening tool and any other indicators of substance use Results of investigation/assessment Child welfare and treatment case plans <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Court orders including key written findings as mandated by ASFA and State statutes Changes in case plan and treatment plan recommendations Visitation plans/orders Service provision requirements for substance use disorder treatment 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Results of SUD assessment including diagnosis, recommended level of care and treatment plan Identified strengths & needs of the family including identified systems of support Treatment compliance updates <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Court orders including key written findings as mandated by ASFA and State statutes Changes in case plan/treatment plan recommendations Visitation plans/orders Service provision requirements for substance use disorder treatment 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Services recommended and services initiated <p><u>Information to Share and Timeline</u></p> <ul style="list-style-type: none"> Court orders including key written findings as mandated by ASFA and State statutes Changes in case plan and treatment plan recommendations Visitation plans/orders Service provision requirements for substance use disorder treatment
<p>STAGE III: MONITORING CHANGE, TRANSITIONS, AND OUTCOMES</p> <ul style="list-style-type: none"> Are there demonstrable changes? Is the family ready for transition, and what happens after discharge? Did the interventions work? 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Case plan progress and participation Changes in permanency goals Observations regarding parent-child interaction Any other observations and information pertinent to the case Visitation plan and changes to visitation plan Outcomes monitoring <p><u>Information to Share and Timeline</u></p> <p><u>DEPENDENCY COURTS</u> share:</p> <ul style="list-style-type: none"> Court orders including child placement changes Outcomes monitoring <p><u>FAMILY DRUG COURTS</u> share:</p> <ul style="list-style-type: none"> Parent progress in other services and supports Screening, assessment and drug testing results from other agencies/organizations 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Treatment compliance and progress Changes in treatment plan Observations of parent-child interaction including any child risk and safety concerns Outcomes monitoring <p><u>Information to Share and Timeline</u></p> <p><u>DEPENDENCY COURTS</u> share:</p> <ul style="list-style-type: none"> Court orders including child placement changes Outcomes monitoring <p><u>FAMILY DRUG COURTS</u> share:</p> <ul style="list-style-type: none"> Parent progress in other services and supports Visitation status (if not shared by child welfare) Placement of child Screening, assessment and drug testing results from other agencies/organizations 	<p><u>Information Needed</u></p> <ul style="list-style-type: none"> Services recommended and services initiated <p><u>Information to Share and Timeline</u></p> <p><u>DEPENDENCY COURTS</u> share:</p> <ul style="list-style-type: none"> Court orders including child placement changes Outcomes monitoring <p><u>FAMILY DRUG COURTS</u> share:</p> <ul style="list-style-type: none"> Parent progress in other services and supports Visitation status (if not shared by child welfare) Placement of child Screening, assessment and drug testing results from other agencies/organizations

EXAMPLES OF COMMUNICATION BRIDGES (continued)

OTHER COMMUNITY AGENCIES

COMMUNICATION BRIDGES—EXAMPLES: WHO NEEDS TO KNOW WHAT AND WHEN?

NOTE: Examples are provided for the purpose of generating discussion among collaborative partners and does not constitute a comprehensive list of information needed nor shared across systems.

COMMUNICATION STAGES	COMMUNICATION STAGES	CHILD WELFARE	DEPENDENCY COURT/ FAMILY DRUG COURT	SUBSTANCE USE DISORDER TREATMENT AGENCIES
	STAGE I: DETERMINING PRESENCE AND IMMEDIACY OF AN ISSUE <ul style="list-style-type: none"> Is there a substance use or child abuse and neglect issue in the family? If so, what is the immediacy of the issue? 	<u>Information Needed</u> <ul style="list-style-type: none"> Referrals for community support services 	<u>Information Needed</u> <ul style="list-style-type: none"> Court orders (if applicable) 	<u>Information Needed</u> <ul style="list-style-type: none"> Potential service needs/gaps Medicaid eligibility (if known) Services being provided
		<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated
	STAGE II: DETERMINING NATURE AND EXTENT OF AN ISSUE, AND DEVELOPING TREATMENT AND CASE PLANS <ul style="list-style-type: none"> What are the nature and extent of the substance use or child abuse and neglect issue? What is the response to the substance use or child abuse and neglect issue? 	<u>Information Needed</u> <ul style="list-style-type: none"> Referrals for community support services 	<u>Information Needed</u> <ul style="list-style-type: none"> Court orders including key written findings as mandated by ASFA and State statutes Changes in case plan and treatment plan recommendations Visitation plans/orders Service provision requirements for substance use disorder treatment 	<u>Information Needed</u> <ul style="list-style-type: none"> Potential service needs/gaps Medicaid eligibility (if known) Services being provided
		<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated
	STAGE III: MONITORING CHANGE, TRANSITIONS, AND OUTCOMES <ul style="list-style-type: none"> Are there demonstrable changes? Is the family ready for transition, and what happens after discharge? Did the interventions work? 	<u>Information Needed</u> <ul style="list-style-type: none"> Referrals for community support services 	<u>Information Needed</u> DEPENDENCY COURTS share: <ul style="list-style-type: none"> Court orders including child placement changes Outcomes monitoring FAMILY DRUG COURTS share: <ul style="list-style-type: none"> Parent progress in other services and supports Visitation status (if not shared by child welfare) Placement of child Screening, assessment and drug testing results from other agencies/organizations 	<u>Information Needed</u> <ul style="list-style-type: none"> Changes in treatment plan Service recommendations
		<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated Outcomes monitoring 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated 	<u>Information to Share and Timeline</u> <ul style="list-style-type: none"> Services recommended and services initiated

WORKING DRAFT—12/2016